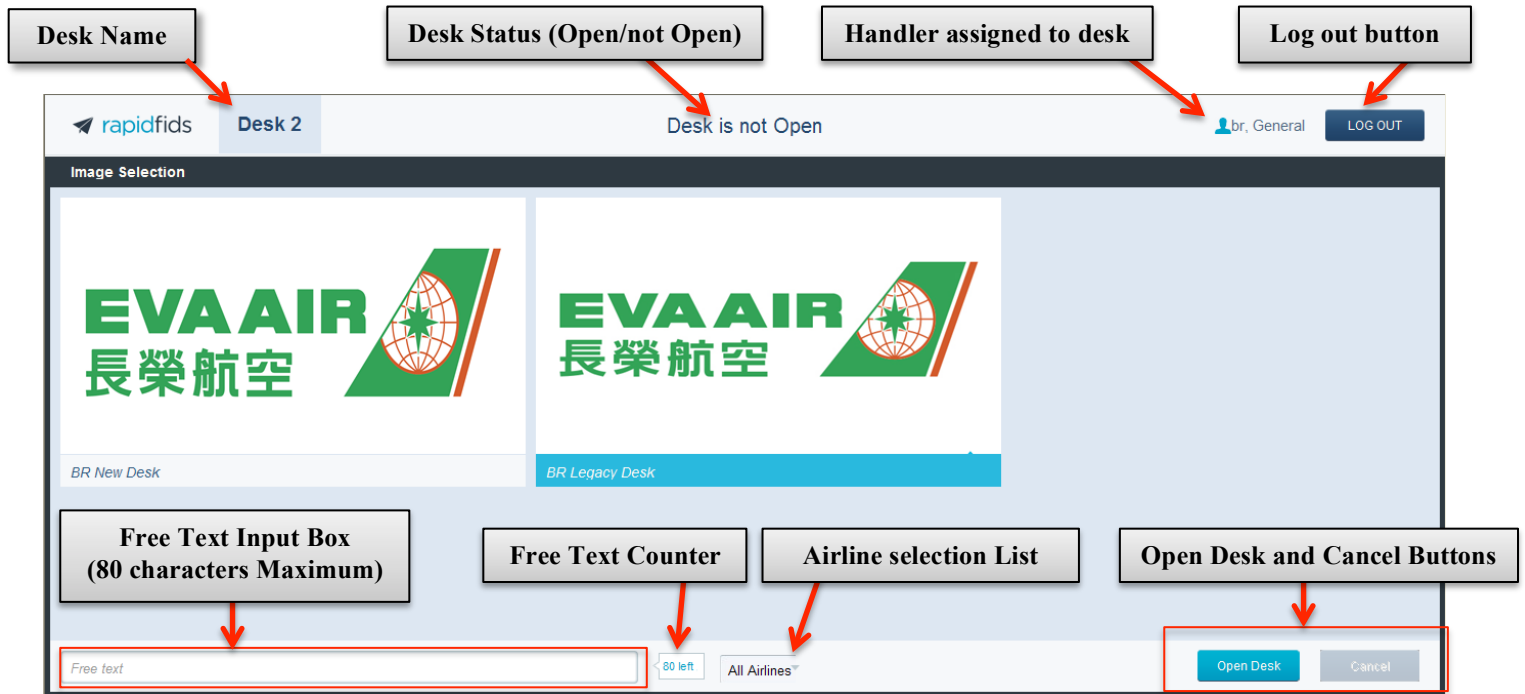# Intersystems deskxpress

Tip Sheet

deskxpress allows airport personnel to modify a check-in desk display. Users can assign/Change an image and enter/modify Free Text from a check-in desk terminal

Desk Name →

Desk Status (Open/not Open) →

Handler assigned to desk →

Log out button →

rapidfids Desk 2   Desk is not Open   br, General   LOG OUT

Image Selection

EVA AIR 長榮航空

BR New Desk

EVA AIR 長榮航空

BR Legacy Desk

Free Text Input Box (80 characters Maximum) →

Free Text Counter →

Airline selection List →

Open Desk and Cancel Buttons →

Free text   80 left   All Airlines   Open Desk   Cancel

Opening a Desk
1. Select an Image to display.
2. Image Name turns Blue.
3. Enter Free Text (Optional)
4. Click the **Open Desk** button.
5. Click the LOG OUT button to exit deskxpress. The desk will remain Open.

Closing a Desk
1. Click the **Close Desk** button.
2. Click the **LOG OUT** button to exit deskxpress.

Modify a Desk
1. Click the **Modify** button
2. Select a new image to display and/or change Free Text.

rapidfids Desk 2   DeskXpress   br, General   LOG OUT

Image Currently being displayed →

EVA AIR 長榮航空

Modify button →

Free Text currently being displayed →

Opened 14:04 Closes 18:04   Close Desk   Free Text   No free text assigned   Modify

Time Desk was opened and scheduled close time

Close Desk Button

intersystems
ingenious by design